

MAIN CLUSTERS

- 1 INFORMATION COLLABORATION**
Modules: Knowledge Bank, Data Exchange, Customer Care, Reporting, Secure Communication, Notification and Business Analysis.
- 2 REGISTRATION & LICENSING**
Modules: Registration, Licensing, Warehousing, Oil & Gas, Excise and Port.
- 3 CLEARANCE**
Modules: Manifest, Declaration, Permit, Country of Origin, Exemption, Clearance, Tracking, Classification and Valuation.
- 4 CONTROL & PREVENTION**
Modules Profiling, Risk Management and Targeting.
- 5 AUDIT & ENFORCEMENT**
Modules: Audit, Intelligence, Operation, Investigation, Store, Auction, Inspection & Valuation, Dispose, Logistic and Appeal.
- 6 REVENUE COLLECTION**
Modules: Payment, Billing, Bank Guarantee, Claim, ABT (Akaun Belum Terima) and Accounting.
- 7 SYSTEM MANAGEMENT**
Modules: Network, Administration, Audit Trail, Maintenance and Complaints.
- 8 TECHNOLOGY**
Modules: Data Warehouse/Data Mart, Non-Intrusive Inspection, Autogate, Public Key Infrastructure, Communication and Tracking Seal.

NSW COMPONENT



PROJECT TIMELINE



Disclaimer: Subject to changes based on terms and conditions.

Contact Us:

- ✉ ucustoms.voices@customs.gov.my
- ☎ +603 8882 2100
- 🌐 www.customs.gov.my
- ☎ +603 8882 2596
- 📘 www.facebook.com/cmgt.uc

uCustoms Project Team

Royal Malaysian Customs Department,
Information Technology Branch,
5th Floor, North Wing,
Ministry of Finance Complex,
No. 3, Persiaran Perdana, Presinct 2, 62596 Putrajaya.



“ When people believe that change is beneficial, they will strive for its success ”

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uCustoms
fingertips • anytime
anywhere • any device

**MALAYSIA NATIONAL
SINGLE WINDOW**

OFFICIAL MALAYSIAN CUSTOMS GATEWAY

KASTAM DIRAJA MALAYSIA

Customs related transaction and trade facilitation available anytime, anywhere via the single access portal

“ To improve the delivery system, efficiency, innovation and public’s trust through the uCustoms”
YAB Dato’ Sri Mohd Najib
Tun Hj. Abdul Razak
Prime Minister of Malaysia



• OBJECTIVE

To improve the efficiency of the highly competitive services and trade facilitation through the secure, customer friendly and prompt single access portal.

• OUTCOME

- Fingertips, Anytime, Anywhere & Any Device
- Web Based, Electronic End to End Solution
- Centralized Assessment & Risk Management
- 8 Clusters, 54 Modules & 3 Strategic Centres
- One Stop Examination (CEA)
- Minimum Human Intervention
- Integration with more than 100 OGA/PIA/Ports
- Information Sharing & Collaboration
- Tracking & Acknowledgement
- Ease of doing business
- World Class Administration

Fingertips. Anytime. Anywhere. Any Device.

A Single comprehensive, integrated, seamless system that in accordance with international standards, ingenious and user friendly. uCustoms will replace the current system (Sistem Maklumat Kastam) and National Single Window (NSW).

To Be A World Class Customs Administration

